



## Company Quality Policy

Quality is one of our key goals on every project. We want to ensure the customer receives a great overall service from start to finish. Since PST Sport was taken over by Colin & Gerard Teahon, they have ensured that the focus is on the quality of the service being provided to the customer.

We aim to eliminate any snags so continuous assessment is constantly carried out by our management team leaving the finished product to be nothing more than a masterpiece. One of our company values is to 'Do it once and do it right'. We do this by employing good quality experienced workers, upskilling our employees as needed, using the best quality plant & machinery, and choosing the highest quality suppliers in the business.

Each step of the project is extensively documented on site. Quality Checklists including photographs are signed off by our project managers before any elements are closed. We have specification data sheets for all the products we use throughout our projects.

Our management team visit each project regularly, and carry out audits to ensure full compliance with the specification and drawings. Our Quality Management System is at a young stage and is due to be certified to ISO 9001 in 2017.

We are fully committed to our Quality Management System and to its continual improvement. Therefore, we ensure that all our employees and sub-contractors fully comply with it.

Our management team creates quality objectives and monitors the achievement of them at the Management Meetings. To ensure that we deliver design and build services that meet the Client's requirements and comply with the relevant specifications and drawings. Management is fully committed to providing a high-quality service. This QMS benefits both us and the Client and concretes our good reputation into an already solid foundation. The QMS also has other advantages like;

1. Outlines everyone's responsibilities and positions in the company through our QHS system.
2. Identifies areas that may need improvement from quality forms.
3. Ensures the client receives a second to none service by staying above 25 points in the 'Customer Satisfaction Survey'. (QF-01)
4. Prevent several snags on completion of projects through usage of quality forms.
5. Produces a library of quality records from each project that management can reflect on.
7. Highlights nonconformities in the CPI Register so they can be eliminated or changed.

  
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Colin Teahon  
Managing Director

06/04/17  
Date